

Call Type	Phone	Email	In-person/Zoom	Totals
Password Reset	389	270	212	<u>871</u>
Canvas	92	461	95	<u>648</u>
WebAdvisor/Registration	145	186	42	<u>373</u>
Portal/includes email	151	1385	62	<u>1598</u>
Respondus	2	8	3	<u>13</u>
Faculty Training	1	3	1	<u>5</u>
Faculty Help	14	60	45	<u>119</u>
Wireless	6	19	111	<u>136</u>
Other	54	123	412	<u>589</u>
Totals	<u>854</u>	<u>2515</u>	<u>983</u>	<u>4352</u>

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