

Call Type	Phone	Email	In-person	Totals
Password Reset	1287	267	855	<u>2409</u>
Blackboard	53	138	42	<u>233</u>
WebAdvisor/Registration	118	30	57	<u>205</u>
Portal/includes email	150	46	92	<u>288</u>
Canvas	0	3	1	<u>4</u>
Faculty Training	0	0	0	<u>0</u>
Faculty Help	9	7	29	<u>45</u>
Wireless	12	10	111	<u>133</u>
Other	28	26	782	<u>836</u>
Totals	<u>1657</u>	<u>527</u>	<u>1969</u>	<u>4153</u>

Weekly Average	32	10	38	80
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