

Call Type	Phone	Email	In-person	Totals
Password Reset	933	311	536	<u>1780</u>
Blackboard	68	197	88	<u>353</u>
WebAdvisor/Registration	137	28	33	<u>198</u>
Portal/includes email	144	361	169	<u>674</u>
Canvas	1	1	2	<u>4</u>
Faculty Training	2	3	8	<u>13</u>
Faculty Help	33	19	62	<u>114</u>
Wireless	10	13	158	<u>181</u>
Other	37	10	792	<u>839</u>
Totals	<u>1365</u>	<u>943</u>	<u>1848</u>	<u>4156</u>

Weekly Average	26	18	36	80
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