

How to Register for Multi-factor Authentication (MFA) Using Microsoft Authenticator Application For Android Devices

To set up the Microsoft Authenticator Application you must have:

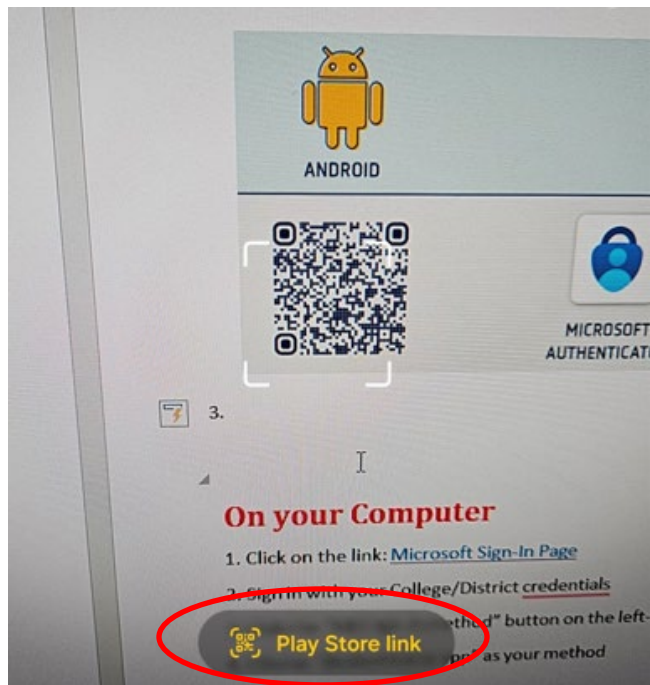
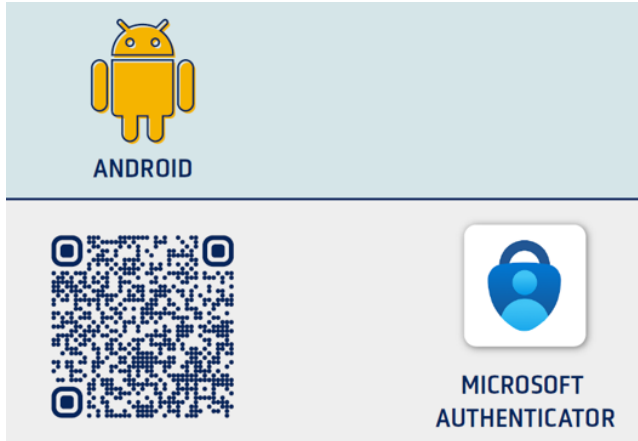
- An active student account (for students) or an active staff account (for staff).
- A computer (desktop or laptop) with an active internet connection.
- A smart mobile device [Phone (iOS or Android) or Tablet (iPad or Android)] with an active internet connection.



Please review all the instructions before starting.

On your Mobile Device

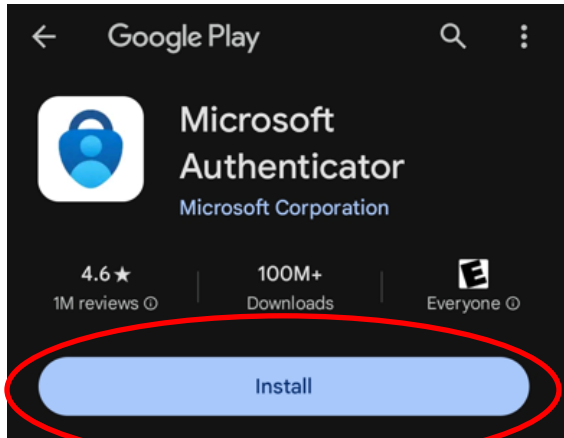
1. Open the camera on your device
2. Hover over the QR code to scan then click the icon that pops up when scanning the QR code.



Note: If you are unable to scan the QR code, open your Play Store and type Microsoft Authenticator in the search bar. Make sure the app has the same logo as below and says Microsoft Authenticator.

3. Click "Install"

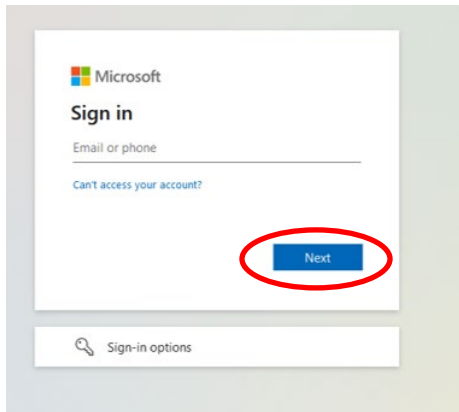
Note: while the app is installing, go to the step "On Your Computer"



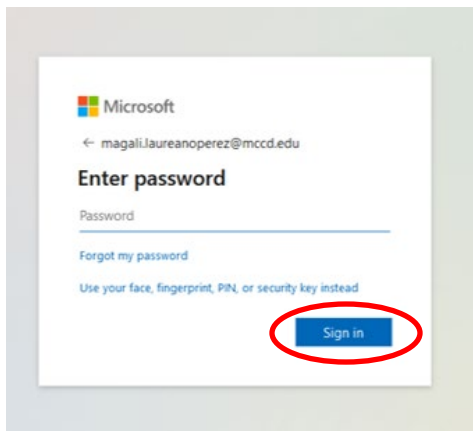
On your Computer

1. Click on the link: [Microsoft Sign-In Page](#)

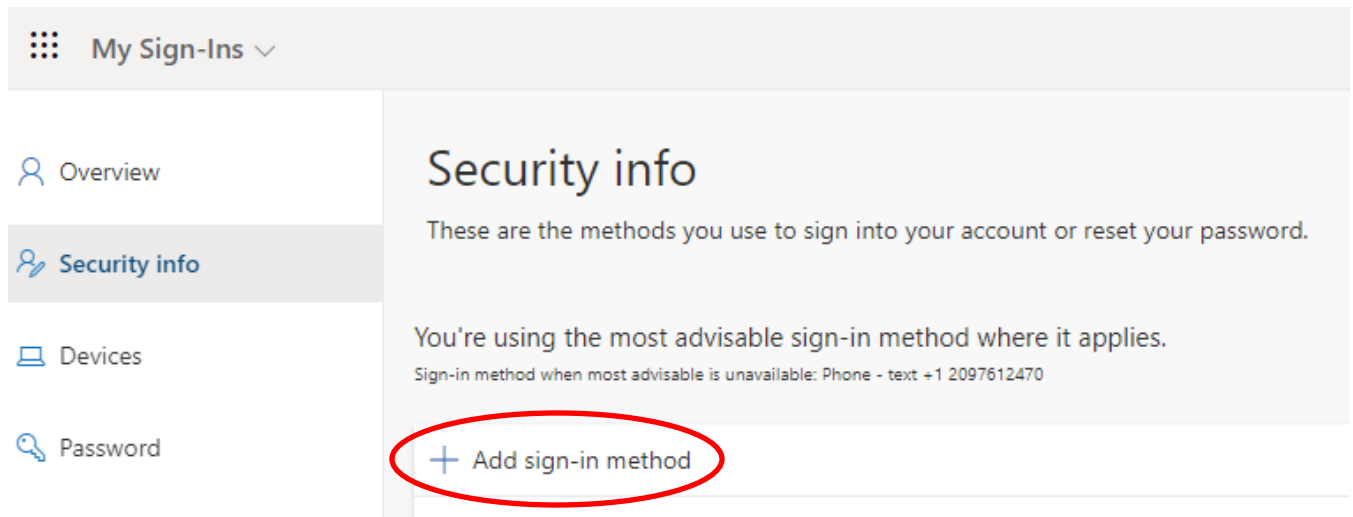
2. Sign in with your College email address and click "Next" (If you are already signed in, go to step 4)



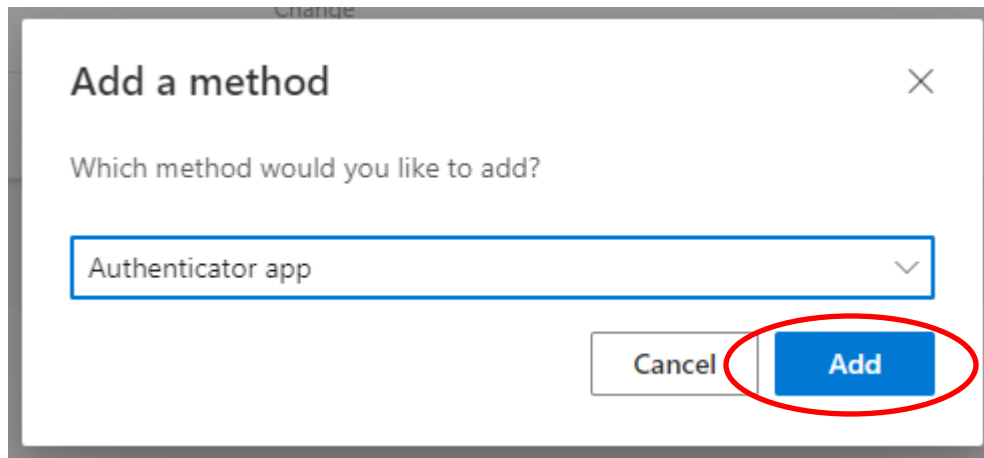
3. Enter your email password and click "Sign in"



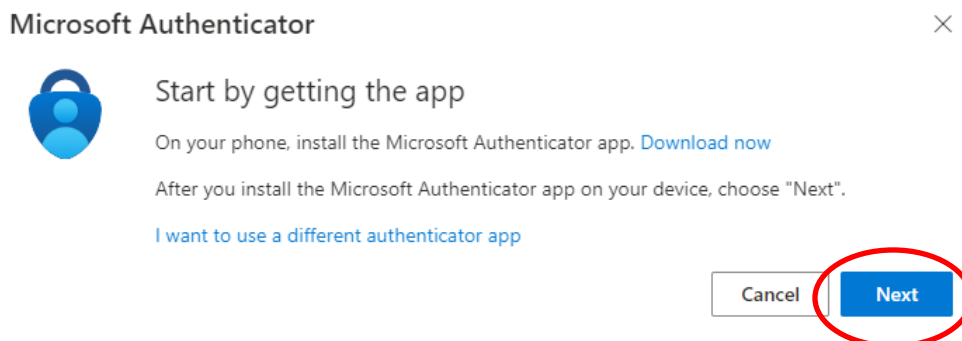
4. Click the “Add sign-in method”



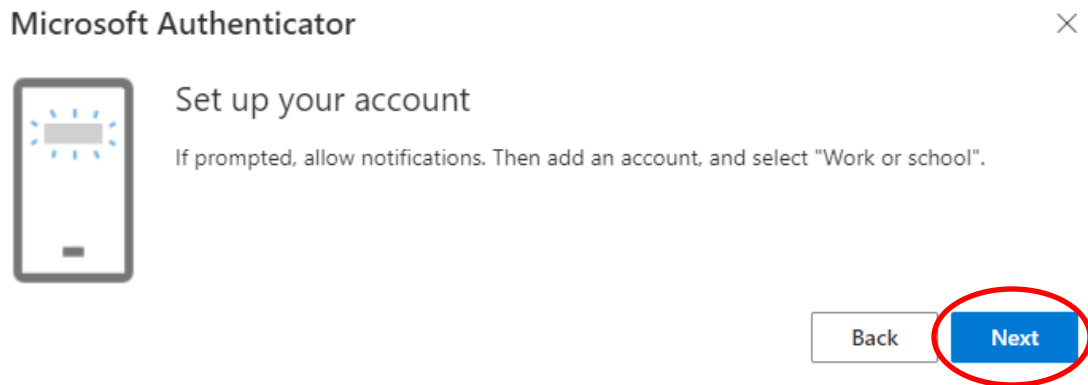
5. Click the drop-down arrow, choose “Authenticator App”, then click “Add”



6. Click “Next”



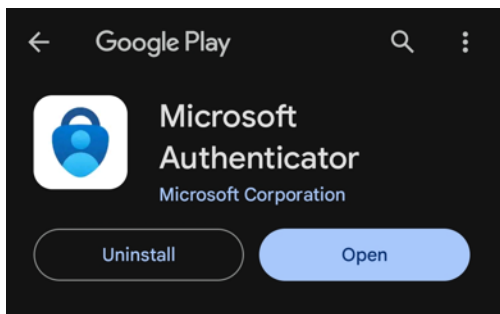
7. Click "Next"



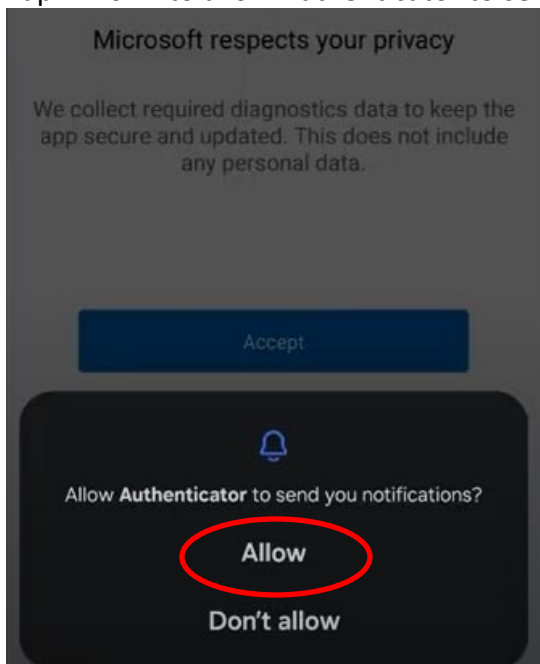
8. A QR code will appear on your screen now go to your mobile device

On your Mobile Device

1. Open the Microsoft Authenticator App on your mobile device



2. Tap "Allow" to allow Authenticator to send you notifications.

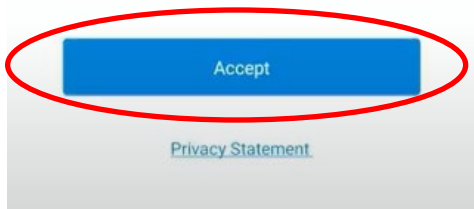


3. Tap "Accept"



Microsoft respects your privacy

We collect required diagnostics data to keep the app secure and updated. This does not include any personal data.



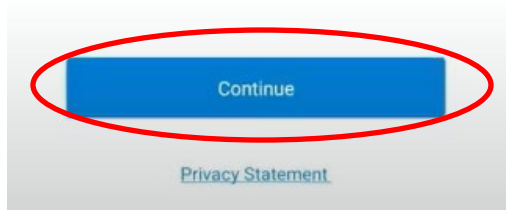
4. Tap "Continue"



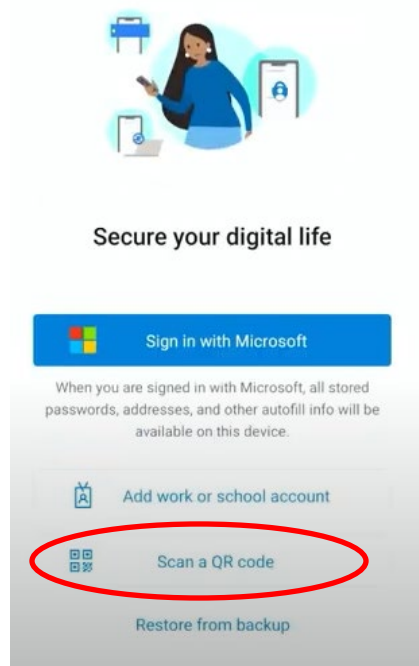
Help us improve Authenticator

By allowing us to collect additional non-personal data, you can help us improve the app. You can turn this on or off at any time in the 'Settings' page.

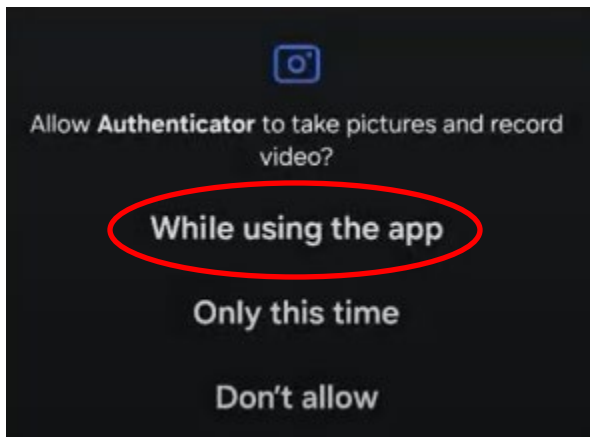
Help improve the app by sharing your app usage data



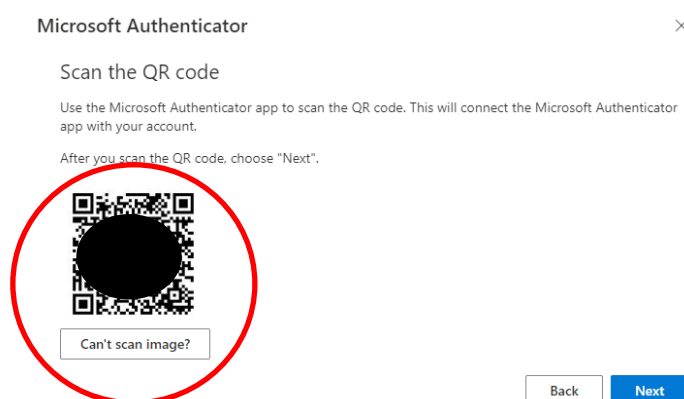
5. Tap "Scan a QR code"



6. Allow the app to access your camera if prompted.



7. Scan the QR code that is on your computer screen (You must complete the "Final Steps" on the next page to have a successful registration)



Final Steps


1. On your computer, click "Next"

Microsoft Authenticator ×

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".




Can't scan image?

Back Next

2. A number will appear on your computer. Enter that number into the app on your mobile device.

Microsoft Authenticator ×


 Let's try it out

Approve the notification we're sending to your app by entering the number shown below.

50

Back Next

On your computer

 Are you trying to sign in?

Merced College
jane.student@campus.mccd.edu

Enter the number shown to sign in.

Enter number here

YES

NO, IT'S NOT ME

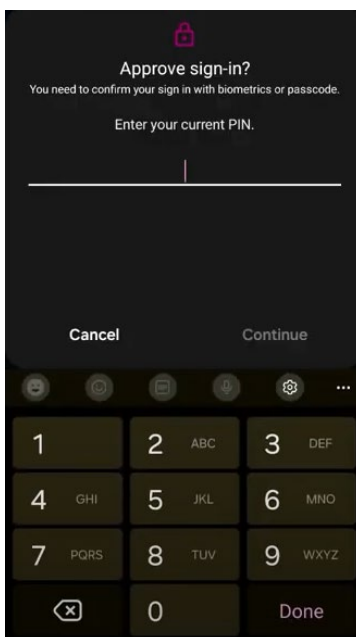
I CAN'T SEE THE NUMBER

On your mobile device

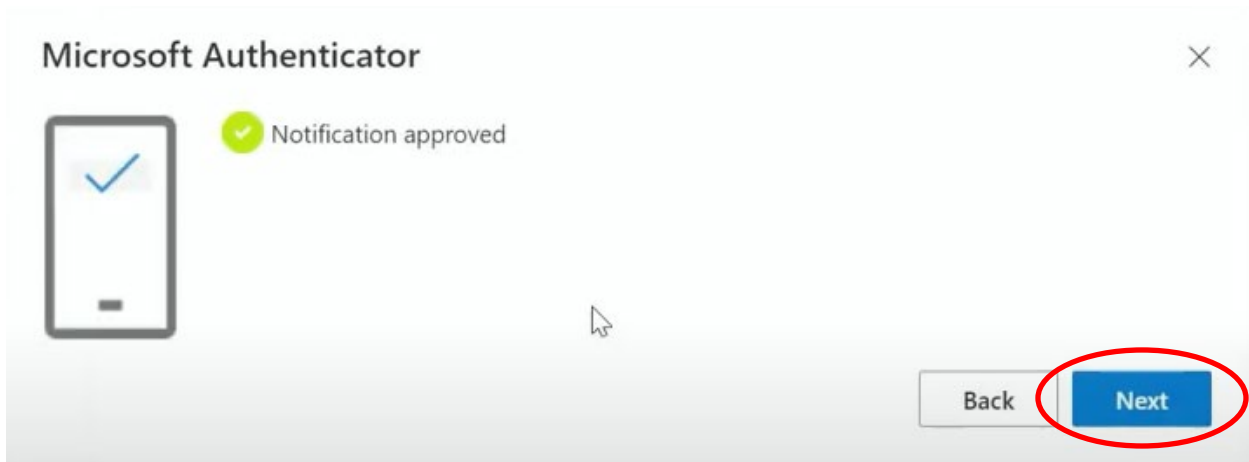
3. Tap “Yes”



4. Enter the unlock code that you use to unlock your phone. It may ask for a fingerprint, face recognition, or unlock pattern. **Some mobile devices will not prompt you to “Approve sign-in”**



- Note: If all steps are completed correctly, you will receive this notification on your computer.
5. Click "Next"



If you need assistance, call (209) 381-6565 or email myhelp@mccd.edu